

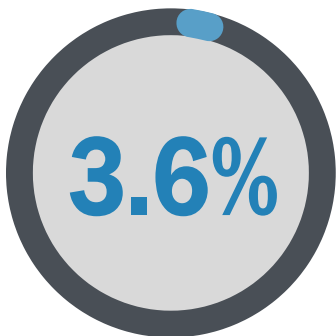
Performance Report

Employment Scorecard

September 2025



Labor Market Data*



3.6%

Unemployment rate*

4,545,540

Labor force



64.7%

Labor force participation rate*

12,499

Initial claims

99,739

Continued claims

*Data for Sept. currently unavailable

Unemployment Insurance

32M

Total benefits paid



3,833

Unpaid pending claims†



1,141

Pending appeals dockets*



Customer Call Center Data

30,093

Total calls handled



4:58min

Average wait time for all calls