

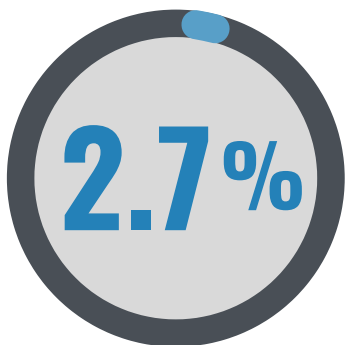
Performance Report

Employment Scorecard

OCTOBER 2022



Labor Market Data



Unemployment rate

4,348,072

Labor force



63.6%

Labor force participation rate

7,988

Initial claims

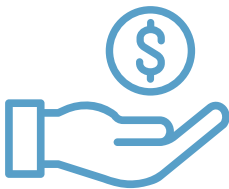
43,572

Continued claims

Unemployment Insurance

11.1 M

Total benefits paid



163

Unpaid pending claims†



99,285

Pending appeals*



Customer Call Center Data

79,394

Total calls handled



8.28 min

Average wait time for all calls

Workforce Services Data



12,137

Customers serviced in Virginia Workforce Connection



2,644

New employment services customers



8

New trade impacted workers enrolled



244

New intensive reemployment customers



262

Veterans with significant barriers to employment served

13,335,800



Work opportunity tax credits awarded