

Performance Report

Employment Scorecard

NOVEMBER 2022



Labor Market Data



Unemployment rate

4,347,555

Labor force



63.6%

Labor force participation rate

11,369

Initial claims

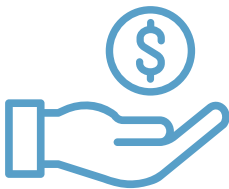
46,534

Continued claims

Unemployment Insurance

12.3M

Total benefits paid



848

Unpaid pending claims†



97,420

Pending appeals*



Customer Call Center Data

70,514

Total calls handled



6.8 min

Average wait time for all calls

Workforce Services Data



12,667

Customers serviced in Virginia Workforce Connection



3,399

New employment services customers



4

New trade impacted workers enrolled



321

New intensive reemployment customers



193

Veterans with significant barriers to employment served

\$17,808,600



Work opportunity tax credits awarded