

Performance Report

Employment Scorecard

DECEMBER 2022



Labor Market Data



Unemployment rate

4,357,319

Labor force



63.7%

Labor force participation rate

12,824

Initial claims

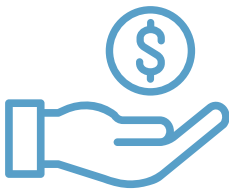
53,893

Continued claims

Unemployment Insurance

14.1M

Total benefits paid



3,876

Unpaid pending claims†



96,714

Pending appeals dockets*



Customer Call Center Data

74,237

Total calls handled



12.9 min

Average wait time for all calls

Workforce Services Data



13,277

Customers serviced in Virginia Workforce Connection



3,429

New employment services customers



5

New trade impacted workers enrolled



449

New intensive reemployment customers



254

Veterans with significant barriers to employment served

\$12,492,600



Work opportunity tax credits awarded