

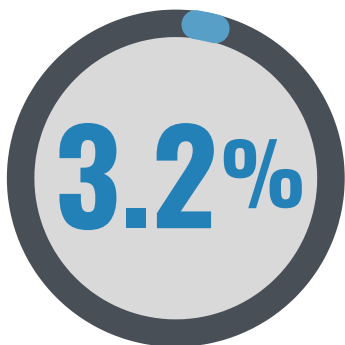
Performance Report

Employment Scorecard

FEBRUARY 2023



Labor Market Data



Unemployment rate

4,505,193

Labor force



65.6%

Labor force participation rate

11,232

Initial claims

65,315

Continued claims

Unemployment Insurance

17.8M

Total benefits paid



3,826

Unpaid pending claims†



89,807

Pending appeals dockets*



Customer Call Center Data

51,270

Total calls handled



15.9 min

Average wait time for all calls

Workforce Services Data



15,708

Customers serviced in Virginia Workforce Connection



3,561

New employment services customers



8

New trade impacted workers enrolled



712

New intensive reemployment customers



363

Veterans with significant barriers to employment served

\$11,622,200



Work opportunity tax credits awarded