

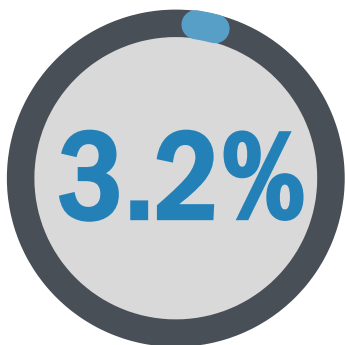
Performance Report

Employment Scorecard

March 2023



Labor Market Data



Unemployment rate

4,529,061

Labor force



65.9%

Labor force participation rate

13,349

Initial claims

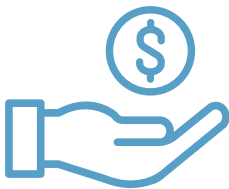
70,002

Continued claims

Unemployment Insurance

22M

Total benefits paid



4,919

Unpaid pending claims†



87,031

Pending appeals dockets*



Customer Call Center Data

64,054

Total calls handled



12.5 min

Average wait time for all calls



Workforce Services Data



28,335

Customers serviced in Virginia Workforce Connection



4,155

New employment services customers



5

New trade impacted workers enrolled



932

New intensive reemployment customers



358

Veterans with significant barriers to employment served

\$15,523,800



Work opportunity tax credits awarded