

Performance Report

Employment Scorecard



December 2023

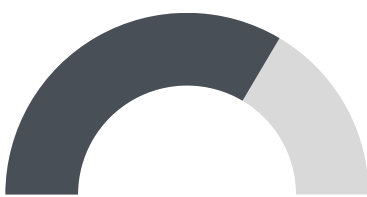
Labor Market Data



Unemployment rate

4,623,066

Labor force



66.9%

Labor force participation rate

9,549

Initial claims

67,669

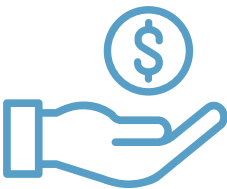
Continued claims

Note: January data will not be released until March 2024

Unemployment Insurance

18.5M

Total benefits paid



3,069

Unpaid pending claimst



39,907

Pending appeals dockets*



Customer Call Center Data

22,697

Total calls handled



4.5min

Average wait time for all calls

Workforce Services Data



22,029

Customers serviced in Virginia Workforce Connection



3,313

New employment services customers



1

New trade impacted workers enrolled



1,185

New intensive reemployment customers



305

Veterans with significant barriers to employment served

\$16,289,800



Work opportunity tax credits awarded